

# QUALITY ASSURANCE

# MANAGEMENT SYSTEM

## PURCHASING

All of our suppliers must meet strict quality requirements. Materials must be in compliance with safety and environmental regulations.

## 1. PROCUREMENT GUIDES

We strive to meet your high quality standards, and we require the same from our suppliers.

An expectation of consistency and excellence is standard in our purchasing actions, and your supply chain is made stronger through us.

## 2. MATERIALS

The part is only as good as the material from which it is made. Only the highest quality materials are accepted into our facility.

There are subtle differences between high quality and average materials.

Our superior experience is what enables us to know the difference.

## 4. AUDIT

Product quality and system efficiency are monitored physically and electronically at every step in the process.

## 3. TRAINING

Our cross-trained machinists know their craft well, and are primed in the art of innovative problem solving.

More qualified minds means higher accuracy and consistency built into every part, every time.

## INSPECTION

Two full-time Quality Control Specialists monitor every part produced before approved for shipment.

Measurement performed on a Starrett Coordinate Measuring Machine: 24" Height Capacity, 30" x 40" table.

## 5. DOCUMENTATION

Certificate of Compliance is standard. Full inspection reports available upon request. Any and all quality documentation you require can be provided.

# A+ QUALITY

Alliance Innovative will deliver parts to our customers on time, defect free, and to the absolute satisfaction of the customer, while aiming to continually improve all processes and functions of the company.

Even if you are not required to use certified vendors, you benefit from the world-class quality, efficiency, and customer satisfaction requirements to which we are certified. We employ frequent Kaizen events, bar coding technology, intensive in-process inspection, and daily GEMBA production walks to prevent missed operations and flag obstacles before they occur.

## CONTINUAL IMPROVEMENT

Any vendor who has a negative attitude toward continual improvement will eventually discover that they are no longer competent, competitive, or qualified to be serving you.

We understand that your priority is to get the best price, but it does not have to be at the expense of quality. Continual improvement agendas are aimed at reaching near-perfect efficiency, so the vendor focused on long-term continual improvement will be the vendor who can most consistently save your company money while also keeping the engineering and quality control staff satisfied.

**QUALITY IS NOT JUST FOUND  
IN THE WORK PERFORMED.  
IT'S AN ATTITUDE.**

Data-Driven Decision Making

Developed Corrective / Preventive Action Program

Systems standardization / Process Control

Quality leadership and LEAN Manufacturing mentality are dispersed throughout every process and every department of our entire organization



# CERTIFICATE OF REGISTRATION

This is to certify that

**Alliance Innovative Manufacturing, Inc.**  
1 Alliance Drive, Lackawanna, New York 14218 USA

operates a  
**Quality Management System**

which complies with the requirements of  
**ISO 9001:2008**

for the following scope of registration

The registration covers the Quality Management System for the manufacture of precision machined components for industrial customers.

Certificate No.: CERT-0059482  
File No.: 1625672  
Issue Date: October 21, 2011  
Original Certification Date: October 19, 2011  
Current Certification Date: October 19, 2011  
Certificate Expiry Date: January 26, 2014

Chris Jouppi  
President,  
QMI-SAI Canada Limited

Alex Ezrakhovich  
General Manager,  
SAI Global Certification Services Pty Ltd



Registered by:  
SAI Global Certification Services Pty Ltd, 208 Sussex Street, Sydney NSW 2000 Australia with QMI-SAI Canada Limited, 23 Carlaw Court, Suite 100,  
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**Alliance Innovative Manufacturing, Inc.**  
1 Alliance Drive, Lackawanna, New York 14218 USA

operates a  
**Quality Management System**

which complies with the requirements of  
**ISO 9001:2008 + AS9100B**

for the following scope of registration

The registration covers the Quality Management System for the manufacture of precision machined components for aerospace customers.

Certificate No.: CERT-0059483  
File No.: 1625672  
Original Certification Date: October 19, 2011  
Current Certification Date: October 19, 2011  
Certificate Expiry Date: January 26, 2014

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President,  
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**ISO9001:2008:** An international standard for quality management, based on eight quality management principles:

- Customer focus
- Leadership
- Involvement of people
- Process approach
- System approach to management
- Continual improvement
- Fact based decision-making
- Mutually beneficial supplier relationships

**AS9100B:** Expanded quality requirements beyond ISO9001:2008.

- Focuses the organization on:
- Key requirements of the customer
  - Key characteristics of aerospace products & services
  - Higher levels of traceability throughout the supply chain

Alliance Innovative will be certified to AS9100C in late 2011.

We pledge unyielding attention to the superior quality and reliability of our systems, service, and products.  
We vow to maintain our innovative attitude toward constant improvement in efficiency.

**Alliance**  
Innovative Manufacturing Inc.

# TAKE ACTION

<b>MAIL / SHIP</b>	<b>PHONE</b>	<b>FAX</b>	<b>RFQ / SALES</b>	<b>INFORMATION</b>
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